RAKAN SOLUSI
Help • Simplify • Find a Way Forward

Take a fresh look at your business

See what's working well, what could be improved, and what may be worth exploring.

This isn't an assessment It's an invitation to reflect on how your business works today.
If something already works for you, keep it.

For each area, choose what best reflects your view today:

- **Working well** — Works for us today
- **Could be improved** — Something here could work more effectively
- **Worth exploring** — I'd like to understand this area better

Customers & Sales

Enquiries - orders - follow-up - repeat business

☐ Working well ☐ Could be improved ☐ Worth exploring

Daily Operations

How the work actually gets done

☐ Working well ☐ Could be improved ☐ Worth exploring

People

Roles - communication - handovers - workload

☐ Working well ☐ Could be improved ☐ Worth exploring

Payments & Costs

Getting paid - expenses - knowing what things cost

☐ Working well ☐ Could be improved ☐ Worth exploring

MY BUSINESS

How does it work for me today?

Records & Information

Documents - job records - finding what you need

☐ Working well ☐ Could be improved ☐ Worth exploring

Suppliers & Stock

Buying - supplies - stock - deliveries

☐ Working well ☐ Could be improved ☐ Worth exploring

Tools & Technology

WhatsApp - Excel - software - equipment

☐ Working well ☐ Could be improved ☐ Worth exploring

Unique to My Business

Something important that isn't covered above

What is it?

☐ Working well ☐ Could be improved ☐ Worth exploring

What stands out to you?

You don't have to choose anything. Use these prompts only if something feels worth noting.

Is there an area you'd like to improve, strengthen or explore further?

Note what matters to you.

What would you like to achieve?

What would a useful outcome look like for your business?

You may already see a way forward.

If so, great. If you'd like another perspective, let's collaborate and explore what might work for your business.

HELP - SIMPLIFY
FIND A WAY FORWARD